



POSITION DESCRIPTION

Position Title:	HEALTH INFORMATION MANAGER – STATUTORY REPORTING AND DATA INTEGRITY MENTAL HEALTH
Department:	Finance and Corporate Services
Classification:	HIM Grade 3
EBA / Award:	Allied Health Professionals (Victorian Public Health Sector) Single Interest Enterprise Agreement 2016 - 2020.
Primary Site:	Cross Campus
Employment Conditions:	<input type="checkbox"/> Vaccination Category A <input checked="" type="checkbox"/> Vaccination Category B <input type="checkbox"/> Working with Children <input type="checkbox"/> Aged Care
AWH VISION	
<i>“The Best of Health.”</i>	
AWH VALUES	
<p>Patient and Client focused, ethical, teamwork, Equity, Respect, Compassion, Accountability and Trust.</p> <p><i>Patient and Client Focussed:</i> Our purpose is to serve our patients and clients in order to achieve the Vision and Purpose of Albury Wodonga Health.</p> <p><i>Ethical:</i> Both in our clinical endeavour and our business practices we will be just in all our dealings.</p> <p><i>Teamwork:</i> Esprit de corps, harmony, partnership and unity are valued.</p> <p><i>Respect:</i> Appreciation of the worth of others and regard for their contribution is inherent.</p> <p><i>Trust:</i> Confidence that all are doing their best, honestly and positively.</p> <p><i>Accountability:</i> Understanding that all bear a personal responsibility to our community.</p> <p><i>Compassion:</i> Consideration, empathy and humanity are given freely to our patients and staff alike.</p> <p><i>Equity:</i> Fairness, integrity and justice are apparent in our actions.</p>	
ROLE SUMMARY / PURPOSE	
<p>The Health Information Manager Mental Health is responsible for the coordination of Albury Wodonga Health (AWH) VAED statutory extracts for mental health including data integrity, quality auditing, clinical coding, submission and reconciliation of statutory extract data. This role also supports integration of mental health records into the AWH digital medical record.</p>	
KEY RESPONSIBILITIES	
<ul style="list-style-type: none"> • Support Data integrity audits and quality initiatives including response to VAED audit recommendations. • Forms management to meet mental health guidelines, implementation and design of eforms as required. • VAED data submission for Wangaratta campus mental health episodes. 	

- Clinical coding for inpatient mental health
- Ensure VAED Statutory Extract procedures and guidelines are updated per agreed timeframes.
- Promote awareness of and monitor data quality across mental health data collections.
- Development of appropriate training materials and delivery of end user training to support high quality data collection.
- Review and implementation of audit recommendations and liaison with DH.
- Participate in projects (including cross functional projects) undertaken by the Health Information Management team, including matters relating to new legislation, Discharge Summary processes, My Health Record, patient identification (VUPI), Government directions, system changes and business improvement processes.
- Support the Health Information Team in implementing strategic initiatives by engaging with Executive Directors Program Directors and Department Managers.
- Assist with ensuring compliance with relevant state and federal legislation in relation to areas such as Privacy, Freedom of Information and Retention of Health Information.
- HIMAA Mental Health Advisory Group Liaison
- Contribute to the overall AWH clinical coding throughput.
- Provide managerial supervision of clerical staff as required.
- Assist with the training of data submission staff, clinical coders and Health Information Management students.
- Assist with the retrieval, reporting, collection and compilation of data for activity based funding, review, Clinical Indicators, research and statistics.
- Participate in professional association activities.
- Participate in formal continuing education programs and review literature for self-education.
- Other duties as required by the Chief Health Information Manager, Chief Finance Officer (CFO) and Chief Executive Officer (CEO).

QUALIFICATIONS AND EXPERIENCE

MANDATORY:

1. Bachelor of Health Information Management or equivalent and eligibility for full membership of the Health Information Management Association of Australia (HIMAA).
2. Literacy in IT systems that support information management and reporting in a large complex health organisation.
3. High level experience and ability in interpretation, collection, and reconciliation of Statutory Data collections.
4. At least 5 years coding experience involving varied casemix.

KEY:

5. Demonstrated extensive interpersonal, communication and negotiation skills in order to liaise effectively with all levels of staff in relation to data integrity.
6. Demonstrated understanding of the speciality of mental health care within the health system as it relates to statutory reporting, performance indicators and the management and use of clinical data
7. Experience in the administration of a digital medical record and interaction with My Health Record.
8. Well-developed time management, organisational and prioritisation skills.

PERSONAL ATTRIBUTES / SOFT SKILLS

- Effective communication
- Critical thinking
- Attention to detail
- Active listening
- Integrity and trust

KEY RELATIONSHIPS

REPORTS TO: Chief Health Information Manager

SUPERVISES: Managerial supervision of clerical staff as required

OVERALL:

- Coding and Casemix Manager
- Business Manager Mental Health
- Coding Team
- Clinical staff
- Finance and Performance Analysis team
- Administration team
- Victorian Agency for Health Information (VAHI – DH)

PERFORMANCE APPRAISAL

A review of performance shall be undertaken within six months following commencement and annually thereafter. There is an expectation that staff will assume responsibility for completion of any learning requirements advised by the organisation. This includes all Mandatory Training and Clinical Competencies as required (annually or in accordance with timelines specified in relevant health service policies and procedures).

QUALITY AND RISK MANAGEMENT

In order to help ensure continued employee and patient safety and quality of care:

- Staff are required to participate in the development and maintenance of a quality service through the application of professional standards; participation in quality improvement activities; and compliance with the policies, procedures, practices and organisational goals and objectives of AWH.
- Staff are required to contribute to the development and maintenance of the AWH Risk Management Framework and apply the framework to identify, evaluate and minimise exposure to risk across the organisation.
- **A positive risk culture at AWH is embedded by our belief that everyone has a role in risk. You are encouraged to identify opportunities for improvement and play a role in assisting the organisation to achieve its risk objectives.**
- Staff are required to abide by the Code of Conduct for AWH.

HEALTH AND WELLBEING

The health and wellbeing of employees is a priority for AWH and I recognise the importance of an environment that promotes and nurtures the physical, mental, emotional and social wellbeing of all individuals.

I commit to:

- **Reporting through the Incident Management System any near misses or incidents as they occur.**
- Partaking in the promotion of the health and wellbeing of employees.
- Contributing to an inclusive and health promoting environment.
- Promoting our values and vision.
- An organisational culture that promotes positive mental health and wellbeing through supportive leadership, employee participation and shared decision making.

SCOPE OF AUTHORITY

Employees covered under this Position Description are not permitted to work outside of their designated level of responsibility without express permission from either the Manager or the Line Manager.

CLOSING THE GAP

AWH is committed to enhance our ability to attract and recruit Indigenous people and committed to closing the gap in employment outcomes between Indigenous and non-indigenous people.

CONFIDENTIALITY

Confidentiality is a matter of concern for all persons who have access to personal information about patients, clients, residents or employees of AWH. Staff must understand and accept that in accessing this personal information they hold a position of trust relative to this information. In recognising these responsibilities staff must agree to preserve the confidential nature of this information.

Failure to comply with this agreement may result in disciplinary action and may include termination of employment.

Declaration:

As the incumbent of this position, I acknowledge that I have read the Position Description and Job Demands Checklist, understood its contents and agree to work in accordance with the contents therein.

I understand that other duties may be directed from time to time.

I understand and accept that I must comply with the policies and procedures applicable to AWH. I also agree to strictly observe the AWH Code of Conduct and policy on confidentiality of commercial and patient information or such sensitive information that I may come across in the course of my employment.

Name of Incumbent:

Signature:

Date:

ANNEXES	
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|-------------------------------------|
| 1. Organisational Responsibilities. |
| 2. Jobs Demand Checklist. |

DOCUMENT CONTROL	
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Executive Sponsor:	Chief Finance Officer
Manager Responsible:	Chief Health Information Manager
Author(s):	Chief Health Information Manager
Reviewed by People & Workforce:	<input checked="" type="checkbox"/> 05/08/21
Position Description ID No:	PD0894
Approval Date:	05 August 2021
Date Due for Review:	05 August 2026
Version No:	1.0
Original Approval Date:	N/A
Previously Named As:	N/A

ORGANISATIONAL RESPONSIBILITIES

The following criteria are requirements for all employees that may either be assessed through the selection process or assessed as part of your ongoing and annual Professional Development / Performance Management review cycle.

Communication:

- Ability to gather relevant information through effective questioning.
- Ability to express information and ideas appropriately.
- Reads / reviews relevant documents.
- Participates in meetings, committees and disseminates information as required.

Equal Employment Opportunity:

- Commitment to the principles.
- Supports diversity in the workplace.

Information Management:

- Collects and uses data as required.

Integrity:

- The ability to understand the implications of one's actions and act in a manner consistent with relevant policies, codes, guidelines and legislation.

Organisation Awareness:

- Being aware of the organisational goals and objectives and contribute positively to their attainment.

People / Patient Focused Environment:

- Ability to set the highest standards of performance for self and others in meeting the needs of internal and external customers.

Infection Control:

- Hand Hygiene.
- Standard precautions.

Primary Health:

- Promotes the social view of health, early intervention, health promotion and harm minimisation.

Quality Improvement:

- Participate in, and where applicable leads educational and Quality Improvement activities.
- Works to continually improve own performance.

Resource Management:

- Ensure all allocated resources are managed in an efficient and accountable manner.

Safe Practice and Environment:

- Understands responsibilities under Occupational Health and Safety legislation.
- Able to identify actual / potential work place hazards and take corrective action.
- Vaccination status meets legislative requirements.

Self Development:

- The ability to understand own development needs and to recognise, create and seize opportunities to improve performance.

Teamwork / Collaboration:

- Works effectively with others to achieve mutual aims, and to identify and resolve problems.
- Influence an environment free from horizontal and vertical violence.

JOB DEMANDS CHECKLIST:

The purpose of this section is to describe the physical and psychological risk factors associated with the job. Applicants must review this form to ensure they can comply with these requirements and successful applicants will be required to sign an acknowledgment of their ability to perform the job demands of the position.

This form is to be completed by the Manager / Supervisor of the position being recruited to.

Position: Health Information Manager – Statutory Reporting and Data Integrity Mental Health

Department / Unit: Finance and Corporate Services

Facility / Site: Cross Campus

TASKS PERFORMED:

Nature of Tasks to be undertaken (Collective description as best describes tasks).

FREQUENCY DEFINITIONS:

- I = Infrequent - intermittent activity exists for a short time on a very infrequent basis.
- O = Occasional - activity exists up to 1/3 of the time when performing the job.
- F = Frequent - activity exists between 1/3 and 2/3 of the time when performing the job.
- C = Constant - activity exists for more than 2/3 or the time when performing the job.
- R = Repetitive - activity involved repetitive movements.
- N = Not Applicable - activity is not required to perform the job.

Demands	Description	Frequency					
		I	O	F	C	R	N
PHYSICAL DEMANDS:							
Sitting	Remaining in a seated position to perform tasks.				X		
Standing	Remaining standing without moving about to perform tasks.		X				
Walking	Floor type: even / uneven / slippery, indoors / outdoors, slopes.		X				
Running	Floor type: even / uneven / slippery, indoors / outdoors, slopes.						X
Bend / Lean Forward from Waist	Forward bending from the waist to perform tasks.	X					
Trunk Twisting	Turning from the waist while sitting or standing to perform tasks.	X					
Kneeling	Remaining in a kneeling posture to perform tasks.						X
Squatting / Crouching	Adopting a squatting or crouching posture to perform tasks.						X
Leg / Foot Movement	Use of leg and / or foot to operate machinery.						X
Climbing (stairs / ladders)	Ascend / descend stairs, ladders and steps.						X
Lifting / Carrying	Light lifting and carrying (0 - 9 kg).	X					
	Moderate lifting and carrying (10 – 15 kg).						X
	Heavy lifting and carrying (16 kg and above).						X
Reaching	Arms fully extended forward or raised above shoulder.	X					
Pushing / Pulling / Restraining	Using force to hold / restrain or move objects toward or away from the body.						X
Head / Neck Postures	Holding head in a position other than neutral (facing forward).	X					
Hand & Arm Movements	Repetitive movements of hands and arms.			X			
Grasping / Fine Manipulation	Gripping, holding, clasping with fingers or hands.		X				
Work At Heights	Using ladders, footstools, scaffolding, or other objects to perform work.						X
Driving	Operating any motor powered vehicle.		X				

Demands	Description	Frequency					
		I	O	F	C	R	N
PHYSICAL DEMANDS:							
SENSORY DEMANDS:							
Sight	Use of sight is an integral part of work performance, eg: Viewing of X-Rays, computer screens, etc.					X	
Hearing	Use of hearing is an integral part of work performance, eg: Telephone enquiries.			X			
Smell	Use of smell is an integral part of work performance, eg: Working with chemicals.						X
Taste	Use of taste is an integral part of work performance, eg: Food preparation.						X
Touch	Use of touch is an integral part of work performance.						X
PSYCHOSOCIAL DEMANDS:							
Distressed People	Eg: Emergency or grief situations.	X					
Aggressive & Uncooperative People	Eg: Drug / alcohol, dementia, mental illness.	X					
Unpredictable People	Eg: Dementia, mental illness, head injuries.						X
Restraining	Involvement in physical containment of patients / clients.						X
Exposure to Distressing Situations	Eg: Child abuse, viewing dead / mutilated bodies.						X
ENVIRONMENTAL DEMANDS:							
Dust	Exposure to atmospheric dust.						X
Gases	Working with explosive or flammable gases requiring precautionary measures.						X
Fumes	Exposure to noxious or toxic fumes.						X
Liquids	Working with corrosive, toxic or poisonous liquids or chemicals requiring PPE.						X
Hazardous Substances	Eg: Dry chemicals, glues.						X
Noise	Environmental / background noise necessitates people raise their voice to be heard.						X
Inadequate Lighting	Risk of trips, falls or eyestrain.	X					
Sunlight	Risk or sunburn exists from spending more than 10 minutes per day in sunlight.						X
Extreme Temperatures	Environmental temperatures are less than 15°C or greater than 35°C.						X
Confined Spaces	Areas where only one egress (escape route) exists.						X
Slippery or Uneven Surfaces	Greasy or wet floor surfaces, ramps, uneven ground.						X
Inadequate Housekeeping	Obstructions to walkways and work areas cause trips and falls.						X
Working At Heights	Ladders / stepladders / scaffolding are required to perform tasks.						X
Biological Hazards	Eg: Exposure to body fluids, bacteria, infectious diseases.						X